

# 2022 Annual Report



**Empowering Local Youth.  
Building Stronger Communities.**





# Youth Crisis Center

YCC has been transforming lives in Jacksonville for nearly 50 years providing short-term crisis care, mental health counseling, skills-based group education and training, and transitional living services for children, teens, young adults, and their families. YCC is ranked by the Youth Policy Institute as one of the top five programs in the U.S. as setting the standard in youth services.



## Mission

To build a healthier community by empowering young people and families to rise above diversity.

## Vision

A stronger community through stronger families.

# Board of Directors

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## Leadership Team

Kim Sirdevan | President and CEO  
Stepheny Durham | Chief Operating Officer  
Carissa Brede | Clinical Director  
Logan Farrelly | CINS FINS Director  
Tamika Gloston | Director of Residential Services  
Pete Hicks | Director of Strategic Partnerships

**“Since starting Family Link, my son has made great improvements. He’s made honor roll, enrolled in track & field, and will transition to football in the fall.”**

**– Family Link Parent**

# Who We Serve

YCC's emphasis on care is for those experiencing situations such as divorce, homelessness, grief and loss, and/or abuse. We provide a variety of services through several programs for children, adolescents, young adults and their families in Baker, Clay, Duval, Nassau and St. Johns counties.

## YCC Served a Total of 2,461 Children, Teens and Young Adults & Their Families

### Outpatient Behavioral Health

666 clients (ages 3 and up) presented with these primary diagnoses:

- 30%** major depressive disorders
- 20%** behavioral health disorders
- 16%** ADHD/ADD
- 16%** anxiety disorders
- 14%** trauma-related disorders
- 3%** disruptive, impulse control, conduct disorders
- 1%** others

### Transitional Living Program

- 20** clients (ages 18-21) served in Duval Touchstone Village
- 15** entered the program with a high school diploma
- 1** graduated high school while in the program
- 4** enrolled in higher education or technical school
- 80%** successfully mastered life skills such as money management/financial planning, effective communication, stress management and healthy habits
- 35%** who resided in the program for at least nine months were steadily employed
- 100%** received employment skills training



**“My child has been able to walk through her traumas with the skills she is learning and really liked working with YCC. It was good to see her open to a stranger and begin building trust again.”**

**– Family Link Mom**



**“I was a scared child who had just gone through something no child should have to, and they made sure I did not have to go back to the people that abused me. YCC was there to help me.”**

**– Residential Crisis Care Client**

**House of Hope**

- 20** young adults served (ages 18-24) for a total of 1,496 care days
- 100%** were screened by YCC nursing staff within 24 hours of intake
- 100%** successfully completed services



**SNAP® in Schools**

- 13** schools participated
- 400** children (ages 6-11) served in Duval and St. Johns counties
- 233** sessions conducted in elementary classrooms
- 100%** completed the program
- 100%** attended school regularly 30 days after completion

**SNAP® Clinical**

- 20 children (ages 6-11), 20 parents and 15 siblings served in Duval and St. Johns counties with 507 group sessions focused on anger management, anti-bullying behaviors and problem-solving skills
- 93%** completed the program
- 100%** attended school regularly 30 days upon completion
- 100%** remained with their parents 60 days after completing the program

**Family Link**

- 538** youth served (ages 6-17)
- 96%** living with parent/guardian three months after exiting program
- 97%** completed counseling services
- 97%** attended school regularly at the completion of services

**Residential Crisis Care**

- 762** youth served (ages 10-17) for a total of 3,765 care days
- 100%** screened by nursing staff within 24 hours of intake
- 100%** reunited with their family upon completion of services
- 100%** successfully completed services

# 2021-2022 Donors



Amazon Smile Foundation	Robert Jacobs	John Rutherford
Bank of America	Melanie Keefe	Kendra Scott
Baptist Health	Suda Khalili	Nima Sharifai
Florence Bobo	Leily Kiani	Tamara Sharifai
Bozard Ford	Peter Hicks	Aaron Sigall
Chartrand Family Foundation	Kimley-Horn	Larry Smith
Crane Group Corp.	Alanis Koberlein	Jay Solomon
Crumbl Cookies	Marina Lake	David Stanford
CSX Foundation	David Larson	Starbucks Foundation
Thomas & Dana Cunningham	Patrick Lynch	Michael Tanner
Tara Daly	Nina Madanlou	The Bailey Group
Terri Davlantes	Noah Matthew	The Community Foundation for Northeast Florida
Peter Denholm	Velma McKen	The Goodcoin Foundation
Kristen Dietzen	Julie McNeil	The Jim Moran Foundation
Jeffrey Douglass	Kavoosh Mohajeri	The Thomas M. & Irene B. Kirbo Foundation
Facebook	Kamryn Moore	Jill Thompson
David Fox	Nonprofit Center of Northeast Florida	TLC Total Lawn Care
Leslie Freeman	Crystal Northrup	United Way of Northeast Florida
Julia Frey	Erin O'Brien	United Way of St. Johns County
Frontline Asset Strategies	Robin Ohar	University of Florida Division of Endocrinology
Caleb Garrett	James Pendley	D.J. Waller
Sheryl Hahn	PGA Tour	Whole Foods
Tammy Hodo	Jan Pryor	Gwendolyn Yates
Hayden Hurst Family Foundation	Pure Youth	Zeta Phi Beta Society
John High	Riverside Hospital Foundation, Inc.	
Jacksonville Jaguars Foundation	Frederick Roberts	

**“Seven months ago, I was homeless and now I am a store manager and living in my own home. Without YCC and their help, this would have never been possible.”**

**– House of Hope Client**

# Accreditations



# Financials

Revenue		
Government Contracts & Grants	61%	\$2,962,497
Private Donations/Grants/Fundraising	17%	\$843,407
Outpatient Services	10%	\$475,762
Investment Income	—	\$51,089
Other	12%	\$577,665
<b>Total Revenue</b>		<b>\$4,808,242</b>

Expenses		
Program Services	75%	\$3,140,659
Management & Administration	13%	\$534,064
Fundraising	5%	\$217,942
Depreciation	7%	\$311,111
Other	12%	\$577,665
<b>Total Expenses</b>		<b>\$4,203,776</b>







**YouthCrisisCenter**

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Youth Crisis Center is a registered 501(c)(3) tax-exempt organization