

2021 Annual Report



Embracing Families. Transforming Lives.



ABOUT

Founded in 1974 as Florida's first runaway program, we have grown to be one of the largest and best-known providers of services for children, teens, young adults and families. Our emphasis on care is for those who have been exposed to traumatic situations.

Message from Kim Sirdevan & Leonard Chatman

Dear Friends,

It's hard to believe another year is behind us. We hope you and your family are well. This past year continued to be one with sporadic hardships as we continued to feel the effects from the pandemic. Nonetheless, we are extremely grateful that YCC continued to be there for our community, serving 1,833 clients with the utmost of passionate care from one of our six nationally accredited programs. We would like to share our story from this past year.

YCC provided face to face services to clients in a variety of settings, which included serving youth and young adults in schools, libraries, and our outpatient office. Our residential crisis care program opened its doors to several youth around the state when the pandemic temporarily closed the program in their hometown. Our unified approach to care is the cornerstone of collaboration with our partners around the state. No child will be left behind because of the effects of the pandemic. Yoga and visual art classes resumed with safe practices in place. The youth greatly benefitted from these services as they provided an outlet for their safe expression through the arts.

Throughout the year, YCC continued raising funds and developing operations to ensure our expanded service, House of Hope, served homeless young adults, inclusive of the LGBTQ+ population. The House of Hope opened in December of 2020 and provided 714 care days throughout the year.

As we ended this notable year of crisis and opportunities, we must take a moment to celebrate our successes. Our many collaborations with valued community partners; the opportunity to assist youth and families in a new capacity; the opportunity to ensure our programs reach youth and families who otherwise may not seek assistance; and the opportunity to work toward ending homelessness among our young adult population. Together, we continue to embrace families and transform lives.

With gratitude,



Kim Sirdevan, LCSW
President and CEO



Leonard Chatman Jr.
Chairman, YCC Board



WHO WE SERVE

Our nationally accredited programs provide residential crisis care services, mental health counseling, life skills training and transitional living services.

BOARD OF DIRECTORS

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1,833 children, teens, young adults and their families were helped

LEADERSHIP TEAM

Kim Sirdevan

President and CEO

Stepheny Durham

Chief Operating Officer

Jenny Sanchez

Human Resources Director

Carissa Brede

Clinical Director

Logan Farrelly

CINS FINS Director

Tamika Gloston

Director of Residential Services

Pete Hicks

Director of Strategic Partnerships

Family Link

- 695** youth served (ages 6-17)
- 65%** completed counseling services
- 92%** attended school regularly at the completion of services

Residential Crisis Care

- 323** youth served (ages 10-17) for a total of 4,139 care days
- 22** admitted under the domestic violence respite program
- 100%** screened by nursing staff within 24 hours of intake
- 100%** reunited with their family upon completion of services
- 100%** successfully completed services

SNAP in Schools

- 263** children (ages 6-11) served in Duval and St. Johns counties
- 8** schools participated
- 233** sessions conducted in elementary classrooms
- 90%** completed the program
- 100%** attended school regularly 30 days after completion

SNAP Clinical

40 children (ages 6-11), 52 parents and 32 siblings served in Duval and St. Johns counties with 343 group sessions focused on anger management, anti-bullying behaviors and problem-solving skills

- 77%** completed the program
- 95%** attended school regularly 30 days upon completion
- 94%** remained with their parents 60 days after completing the program

Outpatient Behavioral Health

377 clients (ages 3 and up) presented with these primary diagnoses

- 23%** major depressive disorders
- 21%** ADHD/ADD
- 15%** anxiety disorders
- 13%** adjustment disorders
- 9%** disruptive, impulse control, conduct disorders
- 8%** trauma-related disorders
- 1%** autism spectrum disorders
- 1%** bipolar disorders
- 1%** substance use disorders

Transitional Living Program

- 30** clients (ages 18-21) served in Clay and Duval Touchstone Villages
- 15** entered the program with a high school diploma; 6 graduated high school while in the program; 5 enrolled in higher education
- 55%** successfully mastered life skills such as money management, financial planning, effective communication, stress management and healthy daily habits
- 43%** who resided in the program for at least nine months were steadily employed
- 94%** received employment skills training

House of Hope

- 21** young adults served (ages 18-24) for a total of 714 care days
- 95%** were screened by YCC nursing staff within 24 hours of intake
- 43%** successful completed services

DONORS

Aaron Sigall	Florence Bobo	Lynx BuyBack	Baptist Church
Aaron Wallace	Florida Network of Youth and Family Services	Maria Barbosa	Simon Bogason
Adam Pogachnik	Frank Molinaro	Maria Eggers	Solanna Pass
Alan & Pam Green Family Foundation	Frontstream	Mark Usdin	Southeast Orthopedic Specialists
Alan Byrd & Associates	Gary Stewart	Mary Koehlinger	Stephen Joost
Amazon Smile Foundation	GBX Associates LLC	Matthew Fernandez	T Mak International
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Andrew Ferguson	Hannah Youngworth	Moe's Southwest Grill	The Benevity Community Impact Fund
Andy Baggs	Hayden Hurst Family Foundation	Myles Lane	The Blackburn Giving Fund
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Baptist Health Systems	J.M. McDonald Foundation Inc.	Navy Federal Credit Union	The Hartley Press
bestbet	Jack Hulsberg	Network for Good	The Home Depot
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Charlene Diaz	Joyce Englander	Rhoda Goldstein	United Way of St. Johns County
Chartrand Family Foundation	Julia Landon College Prep	Richard & Patricia Campana	UPS
Christopher Johnson	Julie McNeil	Richard Langlori	Vystar Credit Union
Clukey & Tebualt, LLC	Julington Barre, LLC	Rob Carryl	Wade Teague
Community Bag Program	JW Building Construction	Rob Vergnolle	William Joel
CSX Foundation	Kathryn Grace	Robert (Bob) Jacobs	YourCause, LLC Trustee for Anderson
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Daniel Fernandez	Krista Frazee	Robert Hudson	Zonnetta Thomas
David Rey	Kristen Dietzen	Robert Hutchison	
David Stanford	Laminations	Robert Weber	
Dianne Main	Landon Strickland	Rotary Club of Jacksonville	
Dot McElvoy	LandSouth Construction, LLC	Rotary Club of Orange Park Sunrise	
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Engineering Recruiting Experts	Lee Kaplan	Sameatria Okam	
Eric Havixbeck	Leila Sundstrom	Sarah Root	
Erin Eaton	Leonard Chatman Jr.	Scott Sirdevan	
Erin O'Brien	Leslie Freeman	Shida Ruffin	
	Louis Fegan	Shiloh Metropolitan	



Changing Lives

Arriving at YCC with her certified nursing assistant (CNA) license and not much else, a 20 year-old woman completely turned her life around despite years of unsteady housing and little to no family support. Working with our counselors and staff, this young adult showed indication of various cognitive issues as well as anxiety, depression, and poor interpersonal skills. Upon moving into Touchstone Village, she started taking one step at a time to a better quality of life. For the first time, she had a place to herself, filled with the comforts of home: dishes, linens, food, furniture and cleaning supplies.

Referring to those who support the YCC including the Jim Moran Foundation, she shared, "I'm humbled by the amount of love and consideration people have for someone they've never even met."

YCC transition specialists worked with her on her resume and job applications resulting in a position at a local assisted living facility. She also continues building her independent living skills in individual and group sessions while saving money to find an apartment of her own. Today, she's working two jobs, has been reunited with her twin sister and has submitted an application for an apartment.

FINANCIALS

	%	Revenue
Government Contracts & Grants	84%	\$3,926,786
Private Donations/Grants/Fundraising	7%	\$303,103
Outpatient Services	6%	\$285,758
Investment Income	2%	\$83,394
Other	1%	\$39,603
Total Revenue		\$4,638,644

	%	Expenses
Program Services	82%	\$3,694,551
Management & Administration	5%	\$207,668
Fundraising	6%	\$252,254
Depreciation	7%	\$304,499
Total Expenses		\$4,458,972



YouthCrisisCenter

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