

## Residential Crisis Care

Our Residential Crisis Care services offer support and guidance for youth ages 10-17 years old that are threatening to run away, have run away, are homeless, ungovernable, truant or school-related concerns and are in need of respite care services. This program is provided at no cost to the family. The length of stay for each youth depends on their individualized needs.

### Youth receive the following during their stay:

- Meals, a safe place to sleep and extra-curricular activities
- Individual, family and group counseling
- Onsite academic instruction by Duval County Public School teachers
- Medical triage via a registered nurse
- Life skills training



## Touchstone Village

Touchstone Village provides transitional living services to young adults ages 18 – 21 who are homeless or in a variety of other situations which limit self-sufficiency. Residents receive life skills training, career development training, academic monitoring and support, and mental health services. The goal of this program is to assist residents in developing skills necessary for self-sufficiency.

### Clay County

Touchstone Village Clay operates in Orange Park in Clay County. Residents will have a shared living space in a house with a houseparent.

### Duval County

At the Duval County location, each resident lives in their own efficiency-sized apartment for a monthly nominal fee according to earned income.



## Outpatient Behavioral Health

YCC's Outpatient Behavioral Health program provides counseling for a myriad of behavioral and mental health concerns through individual, family, group, and couples counseling. Psychiatric evaluations and medication management sessions are also provided through tele-psychiatry services on YCC's campus. This program serves youth who are at least 3 years old and above as well as treats parents and guardians experiencing mental health concerns. This program accepts Medicaid, various commercial insurances, and self-pay.

## Family Link

Family Link counseling services offer short-term counseling for youth ages 6-17, including family members. Family Link therapists specialize in areas pertaining to youth running away from home, truancy or school-related issues, homelessness or lockouts, and ungovernable behavior. This program provides individual, group, and family counseling to families residing in Baker, Clay, Duval, Nassau, and St. Johns counties.

## Intensive Case Management

The Intensive Case Management program serves youth ages 6-17 who are chronically truant, running away, and/or ungovernable. This program works towards helping youth and families strengthen and manage the quality of lives through advocacy in order to assist the family with accessing support in the community. The goal of this program is to promote positive personal development for the youth and their family.



## SNAP® Program

SNAP®, which stands for STOP NOW AND PLAN, is an evidenced-based group intervention developed by Child Development Institute (CDI). SNAP® assists youth and their parents over 13 weeks to learn how to effectively manage their emotions in order to reduce behavioral concerns. The gender-sensitive SNAP® program is designed for children ages 6-11 who are engaging in aggressive behavior. The children and families learn how to use SNAP® in different situations through engaging activities including discussions, role-playing and interactive games. A variety of topics, including dealing with angry thoughts and feelings, self-control, problem solving and bullying are addressed.

SNAP® is provided in Duval, Clay, and St. Johns Counties.

## SNAP® In Schools

SNAP® In Schools assists youth in a classroom setting during school hours to learn how to effectively manage their emotions in order to reduce behavioral concerns. Schools are selected based on interest and availability and can accommodate between five and 30 students per session. If you are interested in learning more about SNAP® or how to bring the program to your child's school, contact YCC at 725-6662 or your child's school counselor.



## HOUSE of HOPE

The House of Hope provides emergency housing services to homeless young adults ages 18-24, including the LGBTQ community. This program provides safe emergency housing with 24/7 supportive care services, life skills training, recreational activities, academic support and monitoring, and mental health counseling.

The goal of the program is to stabilize the crisis and transition the client to permanent safe housing.



**Youth Crisis Center**

904-725-6662

Toll-free: 1-877-720-0007

Outpatient Behavioral Health: 904-720-0387

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Youth Crisis Center is a registered 501(c)(3) tax-exempt organization.



**YouthCrisisCenter**

Embracing Families. Transforming Lives.



YCC is nationally accredited by the Council on Accreditation and serves children, teens, young adults and families in Baker, Clay, Duval, Nassau and St. Johns counties.