

YOUTH CRISIS CENTER



ANNUAL REPORT
FOR 2019



MESSAGE FROM OUR LEADERSHIP

Dear Friends:

We are excited to reflect on the 45th year of the Youth Crisis Center. As we share some of the highlights and accomplishments we thank all the have continued to support our amazing organization. Serving the great communities of Northeast Florida continues to help us meet our motto of Embracing Families, Transforming Lives.

Stepping outside our walls, we are venturing into a project to meet the emergent needs to help solve the homeless epidemic issue among young adults. During the past year we raised funds to begin construction on a 9 bed emergency shelter for homeless young adults, ages 18-24. The House of Hope will serve the immediate need of shelter and will address the physical, emotional and mental well-being of these young adults. The House of Hope is scheduled to start construction at the end of 2019 and open in the summer of 2020.

Our work is never done! We want to make sure every child, young adult, and family receives the help that is needed. As such we have developed a continuum of care model unique to our community. With another year behind us, we are looking toward the future with new goals to support our community in even more ways. As we implement a new strategic plan, we are focused on engaging more clients in the five counties of Northeast Florida. YCC is focused on creating more opportunities for partnerships, providing new programs and services, and utilizing new technologies to better serve and become a one-stop shop for our clients focusing on their emotional and physical well-being.

On behalf of the clients we serve, the Board of Directors, and YCC's amazing team, thank you for your continued dedication and support as we embrace families and transform lives!

Respectfully,

KIM SIRDEVAN LEILA SUNDSTROM

President and CEO Chairperson, YCC Board

2018 - 2019
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WHO WE SERVE

Served a total of 2,467 children, teens, young adults and families.

Transitional Living Program

26 young adults served.

100% of residents successfully mastered life skills.

100% of residents who resided in the program for at least 9 months were steadily employed.

Residential

553 youth served providing 5,776 care days.

92% of youth successfully completed services.

93% of youth returned home or an acceptable living situation after discharge.

SNAP in Schools

213 youth served in 8 schools in Duval & St Johns Counties with 201 sessions in elementary classrooms.

Over 96% of participants completed the program (94% in Duval/Clay and 97% in St. Johns).

100% of youth attended school regularly 30 days after completing the program.

SNAP Clinical

54 youth and 74 parents served with 450 group sessions

100% of youth attended school regularly 30 days after completing the program.

100% of children remained with their parents 60 days after completing the program.

Family Link

593 clients served with 89.7% of youth completing counseling services.

Outpatient Behavioral Health

954 clients presented with these primary diagnoses:

- Neurodevelopmental Disorders: 33%
- Depressive Disorders: 24%
- Trauma and Stressor Related Disorders: 18%
- Anxiety Disorders: 12%
- Disruptive, Impulsive, and Conduct Disorders: 8%
- Other: 5%

STORIES FROM YCC

"My daughter learned how to communicate, stop, look and listen. She's calmer. She talks about things when they first start to bother her."

"It was a godsend for my daughter to be in a place where she was safe."

"The counselors at the Youth Crisis Center are really here for the children."

"Throughout my time in the Touchstone Village program I learned what it means to prioritize yourself. Through therapy sessions I learned the importance of self care and how it can really relieve stress."

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FINANCIAL REPORT

Financials	%	Revenue	%	Expenses
Government Contracts	81%	\$ 3,093,813	82%	\$ 3,145,631
Contributions/Grants	3%	\$ 270,423	8%	\$ 288,749
Outpatient Services	8%	\$ 295,344	7%	\$ 258,769
United Way	2%	\$ 74,790	4%	\$ 137,928
Interest & Investment Income	2%	\$ 67,031		
Other	0.5%	\$ 17,237		
Total Revenue		\$ 3,818,638	Total Expenses	\$ 3,831,131
			Net Change in Assets	(\$ 12,493)