



Dear YCC Friend:

I hope this email finds you and your family doing well and are staying healthy. Thank you for your means of social distancing to help stop the COVID-19 spread. During these uncertain times, Youth Crisis Center knows the struggles that many families in our community are experiencing, such as the story below from a therapist.

“I have been working with a very depressed child. Through many conversations, the child and I identified that his source of depression was the dynamics at home and mostly boredom, being stuck at home, and parents’ disapproval of the child’s interests. After working with the mother to help her understand how her child is feeling, the mother acknowledged that her child’s social-emotional health and development were not responding to her current parenting approach. The mother has committed to allowing her child to an activity of his enjoyment. For the first time in a month, the child sounded hopeful and encouraged.”

As an organization, the Youth Crisis Center is an essential service provider for children and families who are in need of mental health care, assistance with food, and a safe and supportive place to live. Our therapists, case managers, life coaches, and psychiatrists continue to provide the essential care needed in the Northeast Florida community.

YCC’s Board of Directors, leadership team, and staff made a commitment to continue to serve clients during these unprecedented times through telehealth care. It is imperative that we maintain the same staffing level with proper tools and technology in order to continue with the level of service that our clients need.

Therefore, I am asking for your assistance with donating surgical masks, Lysol/Clorox wipes, and hand sanitizer. Additionally, as our means of providing services are modified, we have seen a decrease in operational support. Please consider making a financial donation to YCC’s COVID-19 fund on our donation page located on our website at <https://youthcrisiscenter.org/donation/>. Every donation to the Youth Crisis Center is tax-deductible and directly funds our essential nationally accredited programs. Please feel free to reach out to me with any questions at (409) 365-0740 or via email at [phicks@ycc.org](mailto:phicks@ycc.org).

On behalf of YCC’s team and the families we serve, thank you for helping us continue to embrace families so we can transform lives.

With gratitude,

Pete Hicks  
Director of Strategic Partnership

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Youth Crisis Center is an equal opportunity agency.

