



Served a total of **2,118** children, teens, young adults and families

Raised **\$382,190** through charitable giving

Received grants and donations from Baptist Health, Jeff Chartrand Advised Fund, The Community Foundation, FIS, Florida Blue, Jaguars Foundation, Kids First, Kids Hope Alliance, Irene B. and Thomas Kirbo Foundation, Lowe's Charitable and Educational Foundation, This Jim Moran Foundation, Simply Health Foundation, TIAA, United Way, and MaryEllen Willis Foundation



Concluded the Delores Barr Weaver Grant Challenge, raising a total of **\$191,000** for the House of Hope emergency homeless shelter for ages 18-24

Provided educational enrichment and integrated internship experiences for **14** graduate students from **9** universities



The combined years of experience across our staff of 16 Youth Care Specialist is over **151** years

**1,966** crisis call screenings were triaged through our 24/7 crisis call phone line



Received approval from legislation to expand **SNAP** programming to **St. Johns County in 2019**



Established **new partnerships** with Humane Society's Pawsitive Reading Program, Hubbard House and Feeding Northeast Florida. Expanded previous partnerships with Cathedral Arts Program and City of Jacksonville's Foster Grandparent Program



## Volunteering

Volunteer programs in which our Residential Crisis Care youth participate throughout the year:

- Clara White Mission
- Humane Society Pawsitive Reading Program
- Woodland Nursing Home



## Outpatient Behavioral Health (ages 3 and up)

- Served **756** clients
- Financial distribution
  - 80% Medicaid
  - 15% Commercial
  - 5% Self-pay
- Primary diagnosis:
  - 34% Neurodevelopment Disorder (ADHD, ADD, etc.)
  - 27% Depressive Disorders
  - 18% Trauma- and Stressor-related Disorders
  - 10% Anxiety Disorders
  - 7% Disruptive, Impulsive, Control, and Conduct Disorders
  - 4% Others



## Family Link (Community-based Program, ages 6-17)

- Served **754** youth
- **97%** of youth served were still living with their parent/guardian six months after exiting the program
- **99%** of youth completed counseling services
- **84%** of youth attended school regularly at the completion of services
- **99%** of youth were not arrested while receiving services



Text "HBDycc" to **44321** and help us celebrate **45 years** of serving our community!

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## SNAP

### (Stop Now and Plan clinical, ages 6-11)

- Served **33** children, **37** parents and **24** siblings
- Provided a total of **532** groups – group topics included anger management, understanding blame, anti-bullying behaviors, understanding feelings, and problem-solving skills
- **70%** of participants completed the program
- **100%** of youth attended school regularly 30 days after completing the program
- **100%** of children remained with their parents 60 days after completing the program



## Touchstone Village

### (ages 18-21)

- **36** young adults served
- Of the **36** residents, **22** entered the program with a high school diploma, **5** graduated high school with their diploma while in the program, and **17** were enrolled in higher education (i.e., college, technical school or certification)
- **100%** of residents successfully mastered life skills
- **100%** of residents who resided in the program for at least nine months were steadily employed
- **100%** of residents received employment skills training during the first three months in the program

## SNAP In Schools

### (ages 6-11)

- **176** children served
- Operated in **12** schools throughout Duval County
- Conducted **119** sessions in elementary school classrooms
- Over **90%** of participants completed the program
- **100%** of youth attended school regularly 30 days after completing the program



## Residential Crisis Care Facility

### (ages 10-17)

- **540** youth were served  
**248** females and **292** males
- Of the **540** youth, **73** were admitted under the domestic violence respite program (**39** females and **34** males) and **18** were admitted under civil citation program
- **97%** of youth were reunited with their family at completion of services
- **96%** of youth successfully completed services
- **100%** of youth were screened by YCC nursing staff within **24** hours of intake
- Provided a total of **5,446** care days, serving **16,200** meals and **10,800** snacks

## Financials

	%	Revenues
Government Contracts and Grants	79.6%	\$2,917,636
Private Donations, Grants and Fundraising	10.4%	\$ 382,190
Insurance Reimbursements (Net)	8.9%	\$ 325,582
Rental Income (Touchstone Village)	1.1%	\$ 39,387
Total Income	100.0%	\$3,664,795

	%	Expenses
Program Services	86.4%	\$3,390,981
Management and Administration	8.2%	\$ 322,160
Fundraising	5.4%	\$ 213,420
Total Expenses	100.0%	\$3,926,561

